



Customer Service Training

In-House Customer Service Training

Training tailored to meet the needs of your business and employees

Our curriculum offerings

- Customer Service
- Employer Expectations (designed for newcomers to the job market)
- Keeping the Good Ones
- Customer Satisfaction and Ethics

Call for personalized consultation, and to reserve a training time.

Chris Orders, Customer Service Chair

208 735-2500 ext. 3722

Christine.Orders@labor.idaho.gov

Debbie Dane, Executive Director, Southern Idaho Tourism

208 732-5569

ddane@csi.edu

Monthly Customer Service Training:

Training sessions are the third Thursday of each month at the

Idaho Department of Labor, 420 Falls Avenue in Twin Falls.

Sessions begin at 9 am.

This 3-hour session covers

- Customer Service basics
- Customer Satisfaction
- Consistency in Delivery of Customer Service
- Teamwork
- Hospitality Habits

Call to reserve space for these sessions.

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All customer service training sessions are offered at no-charge.